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thinktalent

INTERPERSONAL SKILLS

Advanced Communication Skills

OBJECTIVES

The Advanced Communication Skills workshop provides practical, effective tools to enable clear and effective communication in all aspects of both personal and work-related relationships. This advanced programme focuses on modern techniques that get real results in the work environment.Participants will be exposed to how other people think and assimilate and process information to effectively personalise communication in the best way for the receivers and participants themselves.

WORKSHOP CONTENT

- The impact of verbal and non-verbal information on people's understandings of our messages
- How eye-movements can send messages non-verbally
- Meta-programs and how they apply to business settings
- Internal representational systems
- How people represent language in their mind
- Techniques to communicate with people on their level
- Eliciting thinking patterns through eye movements
- Sensory input channels
- Internal filter systems

TARGET AUDIENCE

Managers, team leaders, supervisors and employees seeking to take their communication skills to the next level

DURATION

Full day (8 hours)