

LEADERSHIP AND MANAGEMENT SKILLS

Overcoming Team Dysfunctions

OBJECTIVE

Every manager aims to lead a highly motivated team. Effective teamwork is a very powerful mechanism for achieving results and significant change in organisations. This programme focuses on what makes teams function effectively and at ways of overcoming team dysfunctions that could cripple a team unless they are dealt with and resolved.

WORKSHOP CONTENT

- Characteristics of a high-performing team
- The 5 Team Dysfunctions (Lencioni):
- Absence of Trust
- Fear of Conflict
- Failure to Commit
- Avoidance of Accountability
- Lack of Focus on Results
- The role of the leader in overcoming team dysfunctions

TARGET AUDIENCE

Managers, Supervisors, Team Leaders

DURATION

Full day (8 hours)